# CHILLICOTHE TRANSIT SYSTEM

# **ADA Transportation Application**

All questions must be answered before your application will be considered.

PART A. To be completed by applicant or on behalf of the applicant.

#### PLEASE PRINT

| Applicant              | Male               | Female                                      |               |        |
|------------------------|--------------------|---|---------------|--------|
| Last Name              |                    | First_                                      |               | Middle |
| Residence Address:     | Street             |   |               | Apt #  |
|                        |                    |   |               |        |
|                        |                    |   |               | Zip    |
| Mailing Address (if d  |                    |   |               |        |
|                        |                    |   |               | s      |
| name and/or direction  | s, color of house, | ling your address tha<br>landmarks, name of | nursing home, | *      |
|                        |                    |   |               |        |
|                        |                    |   |               | ٠      |
|                        |                    |   |               |        |
| Email Address (option  |                    |   |               |        |
| Date of Birth          |                    | Social Security                             | Number        |        |
| (Last four digits of S |                    |   | **            |        |

| Name Relationship Home Phone ( ) Work Phone ( ) Ext. Cell Phone ( ) TTY ( ) Central (optional) Address  Secondary Contact:  Name Relationship Mork Phone ( ) Ext. Cell Phone ( ) Ext. Cell Phone ( ) TTY ( ) Central (optional) Address  Metal Phone ( ) TTY ( ) Central (optional) Address  Are you a: Current Paratransit Rider New Applicant  Do you need information given to you in any of the following formats?  Yes No  Large Print Addio Tape Braille  Another language Other  Which of the following condition(s), if any, prevent you from using the Fixed Rout Service buses? Check all that apply:  None Physical Visual  Mental Illness Brain Injury Mental Retardation  Deaf/Hard of Hearing Other |       |  | ,  |                      |
|---|-------|--|--|----------------------|
| Home Phone ( )  | EMI   | ERGENCY CONTACTS (                               | Required)                                |                      |
| Cell Phone ( )TTY ( )   | Prin  | nary Contact:                                    |  |                      |
| Email (optional)  Address  Applicant Information:  Are you a: Current Paratransit Rider New Applicant  Do you need information given to you in any of the following formats?  Yes No Large PrintAudio TapeBraille  Another languageOther  Which of the following condition(s), if any, prevent you from using the Fixed Rout Service buses? Check all that apply:  None   | Nam   | e  | Relations                                | ship                 |
| Cell Phone ( )TTY ( )   |       |  |  |                      |
| Email (optional)  Address  Secondary Contact:  Name   |       |  |  |                      |
| Address Secondary Contact:  Name  |       |  |  |                      |
| Name  | Addr  | ess  |  |                      |
| Home Phone ( )  | Seco  | ndary Contact:                                   |  | -                    |
| Home Phone ( )  | Name  |  | Relations                                | hip                  |
| Cell Phone ( )TTY ( )   | Home  | Phone ( )  | Work Phone ( )                           | Ext.                 |
| Address Applicant Information:  Are you a: Current Paratransit Rider New Applicant  Do you need information given to you in any of the following formats?  Yes No Large PrintAudio TapeBraille Another languageOther  Which of the following condition(s), if any, prevent you from using the Fixed Rout Service buses? Check all that apply:  None   |       |  |  |                      |
| Applicant Information:  Are you a: Current Paratransit Rider New Applicant  Do you need information given to you in any of the following formats? Yes No Large PrintAudio TapeBraille Another languageOther  Which of the following condition(s), if any, prevent you from using the Fixed Rout Service buses? Check all that apply:  None  |       |  |  |                      |
| Applicant Information:  Are you a: Current Paratransit Rider New Applicant  Do you need information given to you in any of the following formats? Yes No Large PrintAudio TapeBraille Another languageOther  Which of the following condition(s), if any, prevent you from using the Fixed Rout Service buses? Check all that apply:  None  |       |  |  |                      |
| Do you need information given to you in any of the following formats?  Yes No Large PrintAudio TapeBraille Another languageOther  Which of the following condition(s), if any, prevent you from using the Fixed Rout Service buses? Check all that apply:  NonePhysicalVisualMental IllnessBrain InjuryMental RetardationDeaf/Hard of Hearing Other   | Appli | icant Information:                               |  |                      |
| Yes No Large PrintAudio TapeBraille Another language Other  Which of the following condition(s), if any, prevent you from using the Fixed Rout Service buses? Check all that apply:  □ None □ Physical □ Visual □ Mental Illness □ Brain Injury □ Mental Retardation □ Deaf/Hard of Hearing Other   | i.    | Are you a: Curren                                | t Paratransit Rider New A <sub>1</sub>   | pplicant             |
| Another languageOther  Which of the following condition(s), if any, prevent you from using the Fixed Rout Service buses? Check all that apply:  □ None □ Physical □ Visual □ Mental Illness □ Brain Injury □ Mental Retardation □ Deaf/Hard of Hearing Other  | 2.    |  | n given to you in any of the following f | formats?             |
| Service buses? Check all that apply:  □ None □ Physical □ Mental Illness □ Brain Injury □ Mental Retardation □ Deaf/Hard of Hearing □ Other   |       | Another language                                 |  |                      |
| ☐ Mental Illness ☐ Brain Injury ☐ Mental Retardation ☐ Deaf/Hard of Hearing Other   |       | Which of the following of Service buses? Check a | condition(s), if any, prevent you from u | sing the Fixed Route |
| □ Deaf/Hard of Hearing Other  |       | □ None   | □ Physical □ Visual                      |                      |
|   |       |  | ☐ Brain Injury ☐ Mental I<br>Other       | Retardation          |
| Briefly explain why this prevents you from using Fixed Route Service buses.   |       | Briefly explain why this                         |  |                      |

| Please indicate the primary mobility aids you use when traveling in the community: Check all that apply Support Cane Leg Braces Picture Board Long White Cane Crutches Alphabet Board Service Animal Walker Powered Wheelchair Hearing Aid Prosthesis Manual Wheelchair Oxygen Tank Hearing Device Scooter Other None  Note: The City of Chillicothe will transport all mobility devices that can be reasonably accommodated.  Can you climb three (11 to 15 inch) steps with a handrail, without assistance from another person? Yes No Sometimes If no, why not?  Do you require a Personal Care Attendant (PCA) to help you travel? A PCA is a person specifically employed or designated to help with your daily living needs. Yes No Sometimes  |    | Applicant Name  |  | Birth 1            | Date   |
|--|----|---|--|--------------------|--|
| Check all that apply Support Cane Long White Cane Service Animal Hearing Aid Prosthesis Manual Wheelchair Oxygen Tank Other  Can you climb three (11 to 15 inch) steps with a handrail, without assistance from another person? Yes No Sometimes  Have you ever applied and been denied the use of Paratransit Service with the Chillicotte Transit System before? Yes No  If yes, how has your situation changed since you last used the Fixed Route Service buses?  Picture Board Alphabet Board Powered Wheelchair Power | ļ. |   |  |                    | Varies Daily   |
| Support Cane   | 5. | Please indicate the primary                                     | mobility aids you                            | use when travel    | ing in the community:                                    |
| Can you climb three (11 to 15 inch) steps with a handrail, without assistance from another person? Yes No Sometimes  If no, why not?  Do you require a Personal Care Attendant (PCA) to help you travel? A PCA is a person specifically employed or designated to help with your daily living needs.  Yes No Sometimes  Have you ever applied and been denied the use of Paratransit Service with the Chillicoth Transit System before?  Yes No  If yes, how has your situation changed since you last applied?  Have you ever used the Fixed Route Service buses?  □ Yes No  If yes, how has your situation changed since you last used the Fixed Route Service buses.  |    | Support CaneLong White CaneService AnimalHearing AidOxygen Tank | Crutches<br>Walker<br>Prosthesi<br>Hearing l | s<br>Device        | Alphabet BoardPowered WheelchairManual WheelchairScooter |
| another person? Yes No Sometimes  If no, why not?  Do you require a Personal Care Attendant (PCA) to help you travel? A PCA is a person specifically employed or designated to help with your daily living needs.  Yes No Sometimes  Have you ever applied and been denied the use of Paratransit Service with the Chillicoth Transit System before?  Yes No  If yes, how has your situation changed since you last applied?  Have you ever used the Fixed Route Service buses?  Yes No  If yes, how has your situation changed since you last used the Fixed Route Service buses?   |    | Note: The City of Chillicothe accommodated.                     | e will transport al                          | l mobility devic   | es that can be reasonably                                |
| specifically employed or designated to help with your daily living needs.  Yes  No  Sometimes  Have you ever applied and been denied the use of Paratransit Service with the Chillicoth Transit System before?  Yes  No  If yes, how has your situation changed since you last applied?  Have you ever used the Fixed Route Service buses?  □ Yes  No  If yes, how has your situation changed since you last used the Fixed Route Service buses  | •  | another person? Ye  | s No   | Some               | times  |
| Transit System before? Yes No  If yes, how has your situation changed since you last applied?  Have you ever used the Fixed Route Service buses?  □ Yes No  If yes, how has your situation changed since you last used the Fixed Route Service buses   | ı  | specifically employed or des                                    | ignated to help wi                           | ith your daily liv | travel? A PCA is a person<br>ving needs.                 |
| Have you ever used the Fixed Route Service buses?  □ Yes No  If yes, how has your situation changed since you last used the Fixed Route Service buses  |    | Transit System before?  |  | e of Paratransit   | Service with the Chillicoth                              |
| ☐ Yes No  If yes, how has your situation changed since you last used the Fixed Route Service buses ———————————————————————————————————   |    | If yes, how has your situation                                  | n changed since ye                           | ou last applied?   |  |
| ·  |    |   | I Route Service b                            | uses?              |  |
|  |    | If yes, how has your situation                                  | n changed since yo                           | ou last used the   | Fixed Route Service buses                                |
|  |    |   |  |                    |  |

| Applicant Name                                       |                                  | Birth Date  |
|--|----------------------------------|---|
| Have you ever been inst                              | ructed/trained ho                | ow to use the Fixed Route Service buses?  |
| Yes  | No                               |   |
| If yes,  |                                  |   |
| When   |                                  | ÷.,   |
| Who did the training?                                |                                  |   |
| what was the outcome o                               | the training?                    |   |
| Check the items listed be<br>Fixed Route buses (regu | clow that might har city buses): | nelp you use the Chillicothe Transit System   |
| Help with trip Help communication Someone to te      | cating                           | Wheelchair lift on the bus Bus stops closer to my house Accessible route to bus stops |
| What is the closest Fixed                            | . Route to your re               | esidence as listed on Page 1?   |
| Route#   |                                  | I don't know  |
| If there are curb cuts ava<br>□ Yes                  | ilable, are you ab<br>No         | le to get to and from a Fixed Route bus stop  |
| f no, please explain                                 |                                  |   |
|  |                                  |   |
| Are you able to cross any                            |                                  | streets?  |
| Single Lane  | □ Yes                            | □ No  |
| Double Lanes   | □ Yes                            |   |
| Four Lanes   | □ Yes                            | □No   |

|                                      | Applicant Name  |  | Birth Date  |  |
|--------------------------------------|---|--|---|--|
| APP                                  | LICANT VERIFICATION   |  |   |  |
| Appl                                 | ication must be signed to be co   | nsidered complete.   |   |  |
| Appl                                 | icant Signature   |  |   |  |
| service<br>share<br>of my<br>provide | erstand that the purpose of this of use the Chillicothe Transit Syces. I understand that the informal only with the professionals in knowledge, the information of ding false or misleading information | rstem Fixed Route buses nation on this application volved in evaluating my a this application is true a ation could result in my e | and will require para<br>will be kept confident<br>eligibility. I certify<br>and correct. I unders<br>eligibility status beir | atransit<br>ential and<br>that to the best<br>stand that<br>ng terminated. |
| I give filled                        | permission for the Chillicothe<br>out this application or given su  | Transit System staff to copplemental verification o  | ontact the profession<br>of my condition.   | nal who has  |
| Appli                                | cant Signature X  |  | Date  |  |
| Print l                              | Name  |  |   |  |
| Perso                                | n completing this form if oth   | er than Applicant (chec  | k one):   |  |
| □ I ce                               | rtify that the information in this to me by the applicant.  | s application is true and c  | orrect based upon th  | ne information   |
| own k                                | rtify that the information provi-<br>nowledge of the applicant's he<br>ete this application.  | led in this application is a<br>alth condition or disabilit  | true and correct base<br>y or I have legal aut  | ed upon my<br>hority to  |
| Print N                              | Vame  | Day Phor   | ne()  |  |
| Addres                               | SS  | City   | State   | _Zip   |
| Signati                              | ire   |  | Date  |  |
| Relatio                              | onship to Applicant   |  |   |  |
|                                      | y Name  |  |   |  |

Please return your completed application to: Chillicothe Transit System 575 East 7<sup>th</sup> Street Chillicothe, Ohio 4601 Fax: (740) 773-2817

## PART B: ADA ELIGIBILITY INFORMATION HEALTH CARE PROFESSIONAL VERIFICATION FORM

| APPLICANT  | Birth date  |  |  |  |  |
|--|---|--|--|--|--|
| To the Applicant: Sign below to all be filling out this form.  | ow the release of information from the professional who will  |  |  |  |  |
| I hereby request that information per<br>Route buses be released to the Chilli<br>paratransit eligibility. | taining to my limitations that prevent me from using Fixed cothe Transit System for further determination of my ADA |  |  |  |  |
| Signature X  | Date Please do not write below this line  |  |  |  |  |
| Applicant:   | Please do not write below this line   |  |  |  |  |
| To the Health Care Professional co   | ompleting this form:  |  |  |  |  |
|  |   |  |  |  |  |
| applicant's disability and their li  | professional who is knowledgeable about the mitations. Please check the appropriate boxes                           |  |  |  |  |
| regarding the person completing  | this form.  |  |  |  |  |
| □ Vocational Rehabilitation Couns  |   |  |  |  |  |
| ☐ Licensed Social Worker   | Physician   |  |  |  |  |
| ☐ Respiratory Therapist  | Physical Therapist  |  |  |  |  |
| ☐ Psychologist   | Mental Health Counselor   |  |  |  |  |
| ☐ Audiologist  | Optometrist   |  |  |  |  |
| ☐ Independent Living Specialist  | Other   |  |  |  |  |
|  |   |  |  |  |  |
| (Application with illegib  | le or incomplete information will be returned)  |  |  |  |  |
| 1. Indicate nature of applicant's  | disability (check all that apply)   |  |  |  |  |
| ☐ Imparted or assisted amountation: S  | pecify mobility aid:  |  |  |  |  |
| □ Cerebrovascular Accident   |   |  |  |  |  |
|  | writh Doutable Ownson Taul-9 XI AT  |  |  |  |  |
| □ Neurological Handicap (Specify)  | with Portable Oxygen Tank? Yes No   |  |  |  |  |
| □ Cardiac  |   |  |  |  |  |
| ☐ Kidney Disease Dialysis  | ·   |  |  |  |  |
|  | sually Impaired   |  |  |  |  |
| □ Alzheimer's Dementia   | unity impunou   |  |  |  |  |
| ☐ Mental Retardation (indicate one)  | Moderate Severe Profound  |  |  |  |  |
| □ Cerebral Palsy   | 1 Totoliu   |  |  |  |  |
| □ Autism   |   |  |  |  |  |
| □ Deaf/Hard of Hearing   |   |  |  |  |  |
| □ Seizures: Specify nature of:   |   |  |  |  |  |
| □ Mental Illness (Specify type):   |   |  |  |  |  |
| □ Other  |   |  |  |  |  |

| Applicant Name |  | Birth Date  |
|----------------|--|---|
|                | page must be comple<br>rned.   | eted by a health care professional or the application will be   |
| 2.             | A. In your professio □ Yes   | onal opinion can the applicant use a lift equipped Fixed Route bus?<br>Yes with training No                     |
|                | tionally prevents the ap   | describe the physical and/or cognitive condition and how it plicant from using a lift equipped Fixed Route bus: |
|                |  |   |
| 3.             | What is the expected  □ Permanent  | l duration of the applicant's disability?  Temporary; Expected duration:  |
|                | This section   | must be completed or application will be returned.  |
|                | ertify that the information  | on contained in this application is true and correct to the best of my  |
| Sign           | nature   | Date  |
|                |  | •   |
|                |  | ·   |
|                |  |   |
|                |  |   |
|                | and the second s |   |

### Please return your completed application to:

Chillicothe Transit System 575 East 7<sup>th</sup> Street Chillicothe, Ohio 45601 Fax: (740) 773-2817

If you have any questions on completing the application, contact:

Transit Director (740) 773-1569

#### **ADA Transportation Application**

Thank you for your interest in Chillicothe Transit System transportation services.

There are two types of public transportation available in the City of Chillicothe, Ohio:

**Fixed Route Service** (regular city buses) provide service at designated bus stops along specific routes on set schedules. All buses now have features to make riding easier for people with disabilities, including wheelchair lifts.

**ADA Paratransit Service** (door to door) is a shared-ride public transportation service for people whose disability prevents them from using Fixed Route Service. You must call in advance to make a reservation to travel.

If your disability/medical condition or system accessibility/environmental barriers, prevents you from using Fixed Route Service, you may be eligible for Paratransit Service some or all of the time. If your disability just makes using Fixed Route Service more difficult or inconvenient, you may not be eligible for Paratransit Service under the Americans with Disabilities Act (ADA). Your ability to ride Fixed Route buses will be evaluated through the use of this application, and in some circumstances, an In-Person Interview.

#### What is the American with Disabilities Act (ADA)?

The Americans with Disabilities Act (ADA) is a civil rights law. The intent of the ADA is to remove barriers that have prevented people with disabilities from fully participating in life.

Under the ADA, Fixed Route service is to be the primary means of public transportation for everyone, including people with disabilities.

#### Travel Training

Chillicothe Transit System offers free one-on-one or group training to teach people with disabilities how to ride Fixed Route buses. If interested, you may call one of our travel trainers for more information at (740) 773-1569.

Paratransit Service is intended as a safety net only for those people whose disabilities <u>prevent</u> them from using Fixed Route Service.

IMPORTANT: Medical condition or eligibility for other disability programs does not necessarily qualify you to use Paratransit Service.

#### The Application Process:

All information you supply is confidential and will only be used to help determine if you can ride Fixed Route Service buses or if you are eligible for Paratransit Service.

To assist with a proper evaluation of your ability to ride Fixed Route Service buses and/or your need for Paratransit Service, you may be scheduled for an In-Person Interview. This interview will give applicants an opportunity to present issues in "their own words." It will also provide an opportunity to ask follow-up questions in order to have a clear understanding of the abilities and needs of the applicant.

An In-Person Interview will be scheduled if it is determined that the Fixed Route Service buses may meet some or all of your transportation needs. A thorough review of the routes needed to meet your needs will be conducted, including an analysis of the accessibility of the routes and stops, as well as the environmental barriers that may exist. An In-Person Interview may also be conducted if a determination of eligibility cannot be made based on the application alone.

The following action on your part will help speed the process. All questions in Parts A & B <u>must</u> be answered in order for your application to be considered complete.

You will be notified whether or not you are eligible for Paratransit Service within 21 days. If you are not eligible, information regarding how to appeal will be sent to you. In addition, information about travel training or other travel options will be included. If you are interested, you may contact a travel trainer.

If you have any questions, need an application, need help filling out this application, or need an alternative format, please contact a travel trainer at 740-773-1569. You may also attain an application from the City of Chillicothe website located at <a href="http://ci.chillicothe.oh.us">http://ci.chillicothe.oh.us</a>.

Please return your completed application to:

Chillicothe Transit System 575 East 7th Street Chillicothe, Ohio 45601 Fax: (740) 773-2817

NOTE: Please do not mail the application if you have already faxed it.

## ParaTransit Service Guidelines

Due to the great demand of our ParaTransit Service (Disabled/Senior Citizens) bus, we need to inform the passengers of the following rules. By following these guidelines we will be able to maintain the efficiency of the bus and continue to provide a much needed service.

- 1. Reservations need to be made at least one day in advance. Appointments can be made up to two weeks in advance. Same day trip requests will be accommodated when possible. If schedules do not allow for immediate same day scheduling, those who are calling for a same day appointment will be put on a waiting list for that day.
- 2. A ParaTransit application must be approved and on file at Chillicothe Transit System before the service can be used. Anyone over 65 years of age is automatically eligible. If you have a disability, we must have a disability statement (part of the application) signed by a medical professional on file at the Transit System.
- 3. The fare is \$1.00 per **EACH** destination stop.
- 4. If you purchase a monthly pass, it must be shown to the driver with each boarding.
- 5. Drivers will assist in carrying packages (groceries, etc.) to the door of your destination. Drivers will not go into the residence or place of business.
- 6. Please expect your bus to arrive up to 15 minutes before or after your scheduled pick up time. The bus will wait not more than 5 minutes after arriving before departing.
- 7. **If you need to cancel your appointment, PLEASE do so as far in advance as possible.**Doing this will better accommodate others who need the service.
- 8. Drivers will not take wheelchairs up and down steps.
- 9. If your application for service states that you need a Personal Care Attendant(PCA), then you are responsible for providing the PCA. CTS does not provide PCA's.
- 10. We are a Door-to-Door service. The driver cannot assist you into your destination or home.

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